



CREATIVE

OASIS



OASIS

OASIS Contract

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Pool 2 Unrestricted

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Contract Number:
47QRAD19DU204

3

NAICS Code: 541720 R&D
in the Social Sciences and
Humanities

4

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Established in 1977, Creative Associates International (Creative) provides on-the-ground development services and forges lasting partnerships to deliver sustainable solutions to global challenges. Creative's experts focus on education, workforce development, youth employment, preventing and countering violent extremism, citizen security, governance, technology for development and more. Creative has undertaken projects in more than 85 countries, and with four decades of experience has earned the trust of clients, donors, host governments and communities around the world for its project implementation. Today, the company counts on a global staff of nearly 1,100 people who are committed to the mission of supporting people around.

Below are a couple of testimonials from Creative's Contractor Performance Assessment Reports (CPARs):

o From **OTI Nigeria Program** CPAR: Creative Associates cleared 132 small scale grants under contract valued at more than \$8 million. Creative was able to wrap up large scale infrastructure activities and quickly pivot to piloting smaller, more targeted activities in line with the revised strategy paving the way for full implementation of the strategy in FY18. Overall the quality of

implementation of activities in the field remained very high in very challenging, insecure environment.

o From **OTI Honduras** Program CPAR: Creative effectively designed and implemented small grants that responded to evolving citizen security conditions in USAID/OTI's target communities in the Honduran cities of Tegucigalpa, San Pedro Sula, La Ceiba, and Tela. In some of the most dangerous areas in the world outside of war zones, Creative staff have found and developed positive community

actors, forming productive and resilient relationships there despite the understandable traumatization and fear that these communities experience on a daily basis. In addition to effectively designing and implementing OTI's Honduras Convive! program's small grant activities, Creative Associates International provided exceptional service in learning and sharing information about citizen security challenges in Honduras.



Current Client Base

- USAID
- USAID Office of Transition Initiatives (OTI)
- World Bank
- UNDP
- US Department of State
- INVEST-H
- German Federal Foreign Office

Creative's Areas of Expertise include:

- Citizen Security
- Conflict Mitigation, Peacebuilding and Stabilization
- Countering and Preventing Violent Extremism
- Economic Stabilization and Recovery
- Education in Conflict and Complex Environments
- Elections
- Governance and Community Resilience
- Workforce Development and Youth Employment

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Connect with us!



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Public Sector Solutions

Guidehouse is a leading global provider of consulting services to the public and commercial markets with broad capabilities in management, technology, and risk consulting. We help clients address their toughest challenges with a focus on markets and clients facing transformational change, technology-driven innovation and significant regulatory pressure. Across a range of advisory, consulting, outsourcing, and technology/analytics services, we help clients create scalable, innovative solutions that prepare them for future growth and success. Headquartered in Washington DC, the company has more than 7,000 professionals in more than 50 locations. Guidehouse is a Veritas Capital portfolio company, led by seasoned professionals with proven and diverse expertise in traditional and emerging technologies, markets and agenda-setting issues driving national and global economies.

Human Capital

Guidehouse works with the Federal government to help them meet 21st century workforce challenges. We provide human capital solutions that are comprehensive, innovative and proven, and which support the Federal Human Capital Assessment and Accountability Framework. We help our clients to improve their organizational and workforce performance through these critical human capital areas:

- Organizational Design
- Talent Management
- Strategic Planning
- Workforce Planning
- Succession Management
- Learning and Development
- Knowledge Management
- Change Management

Enterprise Effectiveness

We help our clients to assess current operations issues to increase efficiencies and effectiveness, as well as achieve success with appropriate rewards and recognition programs. Our services include:

- Benefits Realization
- Performance Metrics and Management
- Business Process Improvement
- Strategic Sourcing and Alliance Management
- Privatization and Outsourcing Advisory
- Economic Advisory

Financial Management

Our methodologies provide financial process integration and alignment to enable cost reduction, increase controls and reliability, and heighten confidence in financial information. We also help federal agencies address accounting, auditing, reporting, systems and internal control challenges and impediments. We support federal agencies with:

- Budget and Performance Integration
- Financial Reporting and Controls
- Business and Financial Planning
- Property and Asset Management
- Grants and Credit Management
- Fraud Investigation and Recovery

Governance, Risk and Compliance

Guidehouse's Governance, Risk and Compliance Solutions provide a comprehensive approach to achieving agency objectives and regulatory compliance requirements. Our approach features an

assessment of management processes and risk-based realignment to increase agility in responding to dynamic challenges faced by today's government executives.

- Enterprise Risk Management
- Continuity of Operations
- Ethics and Compliance
- Audits and Risk Assessments
- Regulatory Function Management
- Regulatory Reporting and Assurance
- Internal Controls

Program Management

Guidehouse's program management services team is an integrated force, responsible for all aspects of our service delivery life cycle model. We provide the tools, methodologies and people to ensure successful delivery of large projects and programs. We have proven success helping government agencies in the areas of:

- Program and Project Management Office Design and Implementation
- Organizational, Program and Project Management Assessment
- Project Portfolio Management Support Services
- Feasibility and Business Case Development and Monitoring
- Acquisition Management Support
- Performance Assessment and Benefits Realization
- Dispute and Investigations Support

Technology

We help our clients maximize the return on their information technology investments through the alignment of their business processes with their technology activities. We assist our clients with the creation and management of world-class technology functions, incorporating security, data management and IT business risk management, through:

- Acquisition and contract strategy and planning
- Application and infrastructure modernization architecture, planning, roadmapping; enterprise application integration and system evaluation
- Audit, compliance, controls, and policy
- Business intelligence and analytics; enterprise content management; enterprise data management
- Cyber and physical security, privacy, and risk consulting
- IT function effectiveness and efficiency optimization; organizational authorities, responsibilities, and design
- Portfolio, program, and project management
- Risk mitigation and independent verification; critical project recovery

Award-Winning Excellence

In 2014, Guidehouse became the first large professional services firm ever to receive the nation's highest Presidential honor for quality - the Malcolm Baldrige National Quality Award. The Baldrige Award was established by Congress to recognize organizations for performance excellence through innovation, improvement and visionary leadership. Winning the award demonstrates Guidehouse's unparalleled commitment to quality and continuous improvement, which is embedded in everything we do and has enabled us to provide exemplary service to our Government clients.





Budget formulation and execution management support services

Challenges: The CFOs of federal agencies share a broad range of responsibilities when executing required activities that are both within the budget and in alignment with agency priorities. Increasingly constrained budgets require financial leaders to shift from traditional stewardship functions to a more strategic, forward-looking role. Common challenges include:

- **No single source of truth.** This issue can lead to data inconsistencies and a lack of data integrity.
- **Manual processes.** There is a significant reliance on manual processes and spreadsheets.
- **Inconsistent communication and reporting methodologies.** There can be a lack of clear guidance as to what should be done and how it should be completed.

The IBM approach: The IBM Budget Formulation and Execution Management (BFEM) Support Services employs a holistic approach to standardize budget data and processes and implement an enterprise-wide budget solution. This solution creates integrated information for finance leadership and increases the reliability of plans, budgets and forecasts to help optimize decision-making. Federal finance leaders require both programmatic and systematic support to ensure consistency and compliance. This support enables them to create process efficiency by providing the agility and foresight they need to lead their organizations. This approach includes:

- **System integration.** This solution provides the speed, agility and foresight CFOs need to optimize agency financial operations.
- **Process re-engineering.** We identify actionable areas of improvement and the potential for automation throughout the budget planning, formulation and execution activities.

- **Communications standardization.** Our team can support the development of standard nomenclature and data structure at the federally mandated level of detail.

Benefits:

- **Automate routine processes** in order to minimize errors and increase the timeliness and reliability of plans, budgets and forecasts.
- **Use automation and built-in workflows** to enable better collaboration across departments and geographies in real time.
- **Adopt a complete planning and analytics solution** capable of providing a single version of truth.
- **Reduce the time spent** on data collection and validation, and devote more time to value-added analysis.
- **Incorporate multi-dimensional analysis of financial and operational data** to uncover insights into the drivers of operation.
- **Build dynamic, real-time forecasts** that are flexible enough to be modified quickly as organizational mission or strategic plans change.

To learn more, contact:

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Federal Advisory



Unrestricted Pool 2

KPMG LLP (KPMG) professionals draw on diverse capabilities and industry knowledge to guide federal government clients through complex issues. This enables us to meet your unique needs—from executable strategies and business models with proof points and roadmaps, to new capabilities and expanded access to subject matter professionals.

KPMG Pool 2 capabilities

Financial Information and Technology Management

Utilize technology to modernize financial processes and bridge the gap between financial management leading practices and modern technology platforms via solution-agnostic business integrators.

Finance and Accounting Optimization

Guide federal finance organizations through complex accounting issues utilizing control focused techniques to optimize efficient, accurate and consistent financial reporting and accounting operations processes.

Finance Transformation and Strategy

Drive modernization and transformation activities in federal finance offices through organizational design and target operating model (TOM) development.

Business Process Reengineering

Analyze and redesign core business processes to achieve substantial improvements in performance, productivity, and quality.

Internal Audit & Enterprise Risk

Provide methods, approaches, and techniques to manage financial, operational, and enterprise risk.

Technology Risk Management

Enable organizations to understand their current IT control environment and reduce risk through technology.

Our value proposition

- KPMG has provided strategy and advisory support to federal clients since 1902.
- KPMG audits 9 of 15 Cabinet-level federal agencies and provides professional services to the others.
- KPMG provides a wide breadth of services, enabling cross-functional approaches to solve complex problems.
- KPMG holds leadership positions at industry associations, including AGA, ACT-IAC, ASMC, AFERM, AFCEA, MCA&F, and others.

KPMG Pool 2 priority solutions

- Future of Finance and Digital Transformation
- Finance Target Operating Model (TOM)
- Regulatory Compliance Support
- Back-office Integration
- Technology Business Management

Our Cabinet-level clients

- Department of Defense
- Department of Veterans Affairs
- Department of Health and Human Services
- Department of State
- Department of Housing and Urban Development

NAICS CODES:

- 541211** – Offices of Certified Public Accountants
- 541213** – Tax Preparation Services
- 541214** – Payroll Services
- 541219** – Other Accounting Services
- 541720** – Research and Development in the Social Sciences and Humanities

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About Mathematica

For 50 years, Mathematica has demonstrated its expertise in health and social sciences programs by conducting research and analytics. Mathematica's 1,500 experts are reimagining the way the world gathers and uses data, surfacing evidence that guides decisions. Mathematica is employee-owned, mission driven, and dedicated to improving public well-being.

OASIS Pool 2 Unrestricted, Contract Number 47QRAD19DU209

Capabilities

We apply expertise at the intersection of data, methods, policy, and practice, translating big questions into deep insights. Using advanced technologies, reusable and scalable platforms, and high-performance secure cloud infrastructure, we enable our partners to target areas of greatest need and opportunity to make the most of their data. Our capabilities include:

- Rigorously research and evaluate policy's most challenging problems
- Provide analysis and decision support for agencies making data-driven decisions
- Connect evidence to practice across the federal, state, and private sectors to help clients strengthen programs and operations
- Help states and localities implement and evaluate grants from federally funded programs
- Conduct high quality surveys and data collection
- Provide evidence-based support and data to key program decision-makers across sectors via data analysis, learning collaboratives, and capacity building on measurement and operations

Select Agencies

- Health and Human Services (including CMS, ACF, OPRE, AHRQ, and more)
- Department of Education
- Department of Agriculture, Food and Nutrition Services
- USAID
- Millennium Challenge Corporation

Industries and Expertise



Health

- Medicare
- Medicaid and CHIP
- Payment Reform
- Quality Improvement and Measurement
- Mental Health and Substance Abuse
- Population Health



Human Services

- Family Support
- Education
- Nutrition
- Employment
- Disability
- Early Childhood
- Justice



International Development

- Education and Workforce Development
- Energy and Climate
- Food and Agriculture
- Social Protection
- Transportation
- Water and Sanitation

OASIS Contacts

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One Acquisition Solution for Integrated Services (OASIS) Pool 2 UNR Contract

Who We Are

Northrop Grumman is a global aerospace, defense and security company, solving the toughest problems to meet the ever evolving needs of our customers worldwide. The majority of our business is with the U.S. government, principally the Department of Defense and intelligence community. In addition, we deliver solutions to global and commercial customers.

Our Values

Our Values support our ability to deliver on our shared purpose; they reflect who we are and how we treat others; they define who we are as a people and a culture, and how we act and operate.

Northrop Grumman OASIS Customers

Army Research Institute
Defense Human Resources Activity (DHRA)
United States Army Africa (USARAF)
USTRANSCOM

OASIS Pool 2 Key Features

- Financial services such as certified accountants, tax preparation services, payroll services, research and development in the social sciences and humanities, and other accounting services.
- Designated Best-in-Class (BIC) solution helping agencies meet their spend under management goal
- Supports various task order contract types:
 - Fixed Price
 - Cost Reimbursement
 - Time & Materials and Labor Hour
- For use by all federal agencies with delegation
- Prohibits protests on orders valued at less than \$10 million

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OASIS Pool 2 UNR Contract

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One Acquisition Solution for Integrated Services



CAPABILITY STATEMENT

Corporate Overview

Palmetto GBA brings over 50 years of federal contract service delivery. Palmetto GBA is entrusted to manage over 65 billion dollars in federal program funds each year. Palmetto GBA consistently delivers superior results for large-scale, critical government programs operations. Palmetto GBA's strong working relationships with our subcontractors enable us to provide exceptional service to our customers. Palmetto GBA has over 2,400 employees with diverse skillsets that can be leveraged for the successful execution of financial services contracts under OASIS Pool 2.

Palmetto GBA is joined on the One Acquisition Solution for Integrated Services (OASIS) Pool 2 contract by affiliated companies that further expand relevant capabilities for this vehicle. This collection of companies which are wholly owned subsidiaries of our parent company, Blue Cross Blue Shield of South Carolina, are known as the Celerian Group. Each Celerian Group company brings unique skill sets, certifications, and experience to OASIS customers and can be accessed through the Palmetto GBA contract. In addition to Palmetto GBA, the following companies form the Celerian Group:

- **PGBA** is one of the nation's largest TRICARE administrative services subcontractors for medical/surgical claims
- **CGS**, a Medicare Administrative Contractor, provides services for beneficiaries, healthcare providers, and medical equipment suppliers in 38 states
- **Companion Data Services** provides secure systems development and managed hosting/outsourcing services and enterprise content and business process management
- **JBS International** provides research, evaluation, communications, information and management consulting in the health care, social services, and education sectors
- **Karna** provides health-related consulting services and support to Federal and Non-governmental organization agencies in the areas of science, research, technology, lab, communications, and management consulting

Mission

Palmetto GBA's mission is to be the most essential organization to our customers in reaching new heights of performance, ultimately improving the quality of life for our customers, our employees, and our communities.

Vision

We create value for government and commercial customers by continuously transforming ideas into technical and administrative solutions that improve service, quality, and cost.

Capabilities

Palmetto GBA and the Celerian Group companies are some of the of the nation's largest providers of high-volume claims and transaction processing, contact center operations, and technical services to the federal government and commercial customers.

Our core capabilities and services encompass:

- Financial Offsets
- Financial Services

-
- Financial Management
 - Web and Portal Development
 - Digital Services
 - Application and Software Development
 - Coordination of Benefits & Cost Recovery
 - Claims Processing, Adjudication and Payment
 - Transaction Processing and Electronic Data Interchange (EDI) Solutions
 - Fraud and Abuse Deterrence
 - Workflow Management
 - Data Matching
 - System Testing
 - Provider Enrollment
 - Data Analytics and Warehousing
 - System and Information Security
 - Records Management
 - Contact Center Operations
 - Help Desk Support
 - Outreach, Education and Training
 - Research and Development
 - Program Technical Assistance

By the Numbers (Palmetto GBA and Celerian Group Companies)

- 102.4 billion dollars in benefits paid
- 343 million claims processed
- 24.5 million beneficiaries served
- 4,694 employees working across eight operation sites

Standards & Certifications

- International Organization for Standardization (ISO) 9001:2015
- International Organization for Standardization/International Electrotechnical Commission (ISO/IEC) 27000
- Capability Maturity Model Integration (CMMI) Level 5 – Systems Division
- Cost Accounting Standard (CAS) Compliant Accounting System

Relevant OASIS Pool 2 NAICS Codes

- 541211 Offices of Certified Public Accountants
- 541213 Tax Preparation Services
- 541214 Payroll Services
- 541219 Other Accounting Services
- 541720 Research and Development in the Social Sciences and Humanities



CONTACT INFORMATION

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CERTIFICATIONS



OASIS NAICS

Financial Services

541211: Offices of Certified Public Accountants
541219: Other Accounting Services

Who We Are

Since its founding in 1982, Teksouth has provided the people, processes and technology platforms to enable its Federal Government customers to use data-driven decision-making for policy and execution improvement. Teksouth has four primary lines of business which address the Federal Data Strategy priority actions.

Headquartered in Gardendale, AL with remote offices in NCR, Huntsville, AL, Warner Robbins, GA, and Dayton, OH, Teksouth supports the mission of over 15,000 military and civilian professionals and their leadership each day.

Core Capabilities

EntelliFusion: Enterprise-class end-to-end decision support capability.

Desktop Analytics: Program-level data integration and dashboarding solution. Desktop Analytics solutions developed for USASOC clients include:

- **GFEBs FM RP** database
- **New Deobligations** database
- **Unit RI Tracker** and accompanying **Automatic RI Redistribution** tool
- **EFD** database
- **Traveler Status** database
- **COVID-19 Funding Cost Avoidance Savings** automated consolidation and data analytics tool

Dashboard University: Intensive five-day training on the Microsoft tools already in place on government computers, such as advanced Excel training. Course selections include:

- MS Office Applications 101
- MS Office Applications 201
- DBU 301 for Advanced Users
- DBU 401 for Leaders

Professional Services: A variety of labor categories, all designed to help organization better collect, analyze and disseminate information

OASIS Client Base

Army: USASOC

Contract Information

OASIS Pool 2 Unrestricted: GS00Q14OADU220