



DAI – DEPARTMENT OF HEALTH AND HUMAN SERVICES CAPABILITIES

DAI has been on the frontlines of global development for more than 50 years providing technical expertise, project management, and consulting services to the U.S. Government, corporations, and other development partners around the world.

OASIS

Contract:
47QRAD20DU128

Unrestricted Pool 1

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In health, DAI offers more than 20 years of experience and technical expertise in design and implementation of whole-of-system approaches to contribute to better health systems that foster quality and access, reduce threats, and promote healthier behaviors for improved lives globally. Across our health portfolio, we leverage multi-disciplinary tools and approaches, apply thinking and working politically perspectives, incorporate digital solutions, and serve as a trusted broker with our partners.

As of January 2021, DAI implements 180 projects in 90 countries on behalf of 17 clients. In addition to OASIS, DAI holds more than 30 umbrella contracts and General Services Administration schedules with the U.S. Government, European Commission, U.K. Foreign, Commonwealth & Development Office (FCDO), and other clients. For USAID alone, DAI is currently implementing 88 projects, valued at \$2.7 billion, across all of the agency's technical areas valued.

To support our clients, DAI relies on a global workforce of 5,700 staff, 70 percent of whom are from the countries in which we work. This long-term workforce is augmented by our global talent network of 200,000 consultants and technical experts. DAI maintains more than a dozen corporate offices worldwide and registrations in 50 countries, which enable us to respond quickly to a broad spectrum of technical and programmatic needs of our diverse U.S. and other clients and operate seamlessly wherever required.

DAI provides **scientific leadership and expertise** as a leader in the prevention, detection, preparedness, and response to public health threats. Since 2006, we have worked in more than 50 countries at the national, sub-national, and community levels to reduce risk and protect populations from emerging infectious disease.

Through our work with Fleming Fund Country Grants of the UK Department of Health and Social Care, DAI works in partnership with national governments to strengthen systems and policies to contain antimicrobial resistance (AMR) and reduce antimicrobial use (AMU) in humans and food producing animals. We strengthen **laboratory capacity and infrastructure**, build interoperable one



DAI's Health Expertise

DIVERSE PARTNERSHIPS

- Government to Government Support
- Market Solutions for Health
- Public Private Partnerships
- Regional and Multi-country Programming

HEALTH EQUITY

- Gender-sensitive Programming
- Health Information Systems
- Non-communicable Diseases
- Social Determinants of Health

INNOVATION

- Co-creation
- Digital Solutions
- Scaling Quality Improvement Models

SCIENTIFIC EXPERTISE

- Antimicrobial Resistance
- Health Security
- Human Resources for Health
- One Health

SUSTAINABILITY

- Governance for Health
- Health System Strengthening
- Public Financial Management
- Thinking and Working Politically

health surveillance systems, and support AMR coordination mechanisms using a One Health approach. Through this work, country teams in Bangladesh, Indonesia, Nigeria, and Pakistan collaborate with CDC on areas related to containing antimicrobial resistance, including antimicrobial stewardship and infection prevention and control activities. Previously, through the **USAID-funded Preparedness and Response (P&R) Project**, DAI collaborated with CDC to facilitate a rigorous Zoonotic Disease Prioritization exercise in 12 countries. Local in-country teams led the initial data gathering and review with national stakeholders and then supported workshops to work through the CDC methodology.

As a partner on the **Center for Preparedness and Response (CPR) Blanket Purchase Agreement**, DAI contributes to delivering rapid, flexible, and effective solutions to help CPR and its related offices deliver public health preparedness and response programs against a broad range of potential threats including pandemics and other biological events. We can provide support in the areas of disease surveillance, preparedness planning, training and capacity building around rapid response, biosecurity and biosafety.

DAI offers rich technical expertise both through its Center for Digital Acceleration and range of digital health solutions. Current work includes strengthening the capacity of Haiti's Ministère de la Santé Publique et de la Population (MSPP) to manage and maintain the country's comprehensive health information system, fostering **data-driven decision making** with tools such as analytical reports, dashboards, and web portals along with introducing new digital health policies and frameworks for data standardization, exchange, privacy, and security.

DAI helps improve the planning, investment, delivery, and accountability of health services at scale for healthier and more stable populations. We work with partners at the national, local, and clinical service delivery levels to strengthen performance, building capacity and ownership for sustainable change. Our approach focuses on people-centered solutions that promote gender, equity, and social inclusion while providing a value for investment. Previous work **developing the health workforce** includes the flagship FCDO-funded Women for Health (W4H) program, which built up swelling ranks of health worker students; refurbished health training institutions, and created an upsurge in midwives and nurses now helping patients in rural underserved communities in Northern Nigeria.



LOCAL
EMPLOYEES

13

CORPORATE
OFFICES

88

CURRENT
USAID PROJECTS

5,700+

PEOPLE
WORLDWIDE

REGISTERED IN

50

COUNTRIES

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f t in @daiglobal

→ Strategic consulting for a digital world



Who we are

ICF has been at the center of critical public health issues for nearly 50 years. We work with government agencies and top science organizations to advise and implement solutions and support information dissemination and data-driven decision making. From conducting health-focused surveys and managing sensitive data to motivating behavior change and assessing program performance, we offer practical and insightful leadership on disease prevention. Our team of highly-respected practitioners and scientists has the right combination of expertise, experience, and innovation to find new ways to solve public health challenges.

What we do—and how we do it differently

We play a central role in improving public health outcomes in the U.S. and around the world. We combine our domain expertise across the spectrum of research, evaluation, and implementation of services—bringing our unique skills to bear in order to maximize the impact of our clients’ programs. Our focus on the unique challenges individual communities face guides our perspective, while technology continues to advance our approaches to improving public health. Our audience-focused experts join forces with our technology teams to use human-centered design and rapid prototyping to achieve better public health outcomes.

1000+
Health professionals across the globe

Health promotion and communications

Build public awareness through communication campaigns.

Public health surveillance

Employ critical tools and systems for real-time monitoring of public health issues.

Research and evaluation

Use findings on the state of the science to contribute to improved health outcomes.

140+
Active projects

Training and technical assistance

Expand capabilities for organizations implementing cross-cutting solutions.

Health survey design and data collection

Create and implement studies to assess public health behaviors and risk factors.

Translation and dissemination

Turn the latest science and health data into easy-to-understand findings.

Optimizing **BioSense**, the CDC's cloud-based syndromic surveillance platform, to maximize performance.

Supporting the **Behavioral Risk Factor Surveillance Survey** and the National Youth Tobacco Survey for 30 years to help build health promotion activities.

Aiding NCI's **Cancer Analysis and Tracking program** in order to make research readily available to healthcare providers and consumers.

Sharing real stories of people affected by prescription opioids in **CDC's RxAwareness campaign**.

GSA OASIS

ICF holds Pools 1 – 4:
Pool 1: GS00Q14OADU119
Pool 2: GS00Q14OADU209
Pool 3: GS00Q14OADU319
Pool 4: GS00Q14OADU417

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Multicultural communications

Address unique audience needs with tailored and targeted communication.

Social determinants of health

Improve health for all through programs that eliminate health disparities.

Expertise

We leverage subject matter expertise and skills across a range of topics including:

Opioids and substance abuse

Emerging infectious diseases

Mental health

Sexual health

HIV/AIDS

Smoking and vaping

Immunization

Social determinants of health and health disparities

Our clients

We provide services and innovations to practitioners and policymakers, as well as the U.S. Centers for Disease Control and Prevention, National Institutes of Health, U.S. Agency for International Development, and other leading global health agencies such as the Defense Health Agency, Substance Abuse and Mental Health Services Administration, and Health Resources and Services Administration.

Our people

Our teams are most successful when we knit together our skills to elegantly solve problems with complex solutions. Diverse in every sense of the word, we get the right people in the room to offer new and different ways of thinking so we can offer the best solution—not the easiest.

8 years

Average tenure of health staff

16 years

Average tenure of leaders (directors and above)

+60%

Of staff with advanced degrees

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